

DESCRIPTION OF THE COLLEGE

| GENERAL INFORMATION | | | |
|---------------------|---|-----------|--|
| Course leader | Darija Korkut, M.Sc. Engl. | | |
| Name of the course | Ethics in Business and Management | | |
| Study program | Professional Short Study Entrepreneurship | | |
| Course status | Compulsory | | |
| Year | Second year | | |
| Point value and | ECTS student load coefficient 6 | | |
| method of teaching | Number of hours (L+E+S) | (15+45+0) | |

DESCRIPTION OF THE COLLEGE

1.1. Objectives of the college

a) General competencies:

Identifying key concepts of corporate social responsibility in the context of a globalized economy and social relations.

Analyzing ethical issues in business practice within the contemporary business environment.

Distinguishing possible origins and implications of moral positions and power.

Understanding the influence of ethical and cultural differences on entrepreneurial activities and decisionmaking.

Determining and delivering solutions based on economic, legal, and ethical principles of business.

Systematically and coherently arguing viewpoints on ethical competencies and dilemmas of entrepreneurs as ethical agents and key drivers of ethics at all levels of organization, as well as the ethical implications of entrepreneurship on society as a whole.

b) Specific competencies:

Commenting on the most important ethical systems and deontological principles, as well as the fundamentals of ethical conduct in business.

Reevaluating ethical principles relevant to ethical conduct in everyday business life and making ethical judgments on business situations in the MSME sector.

Identifying the consequences of unethical business decisions and activities on societal development. Create a framework for understanding ethical responsibility in business practice and the responsibility of leaders towards clients, employees, investors and society as a whole, based on ESG standards Critically assessing specific cases and making appropriate decisions based on a valid perception of ethical issues and effective application of methods/structures for their resolution.

Developing a code of ethical conduct upon which entrepreneurs can successfully address ethical and moral

dilemmas.

1.2. Conditions for course enrollment

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1.3. *Expected learning outcomes for the course*

Students should be able to:

- **1.** Present historical and theoretical frameworks of various approaches to business and managerial ethics.
- 2. Define the objectives and fundamental standards of business ethics, moral business conduct, and social responsibility.
- 3. Analyze (individual) ethical principles in the process of business decision-making.
- 4. Explain the concept of culture and differences in cultural values of different societies and their impact on the ethics of entrepreneurial activities.
- 5. Evaluate the relationship between organizational culture and climate, business ethics, and business success.
- 6. Create programs and models for the implementation of business ethics based on ESG standards in business management systems.
- 1.4. Course content

FUNDAMENTALS FOR UNDERSTANDING THE CONCEPT OF ETHICS

Defining the concept of ethics

Ethical theories and approaches to ethical decision-making

FUNDAMENTALS FOR UNDERSTANDING THE CONCEPT OF BUSINESS ETHICS

Defining the concept of business ethics Historical development of business ethics Benefits of implementing business ethics Differences and similarities between business ethics and social responsibility Institutionalization of business ethics Globalization of business ethics Cultural aspects Managing business ethics in a global context Global standards of responsible ethical behavior

INDIVIDUAL ETHICS - DECISION-MAKING PROCESS

Ethical approaches in decision-making Prescriptive (normative) approach Descriptive (observational) approach Factors in the decision-making process Models for resolving ethical dilemmas Managerial compass for decision-making

ORGANIZATIONAL CONTEXT OF BUSINESS ETHICS

| Leadershin as a fi | Landership as a fundamental determinant of husiness othics | | | | | | |
|---|---|-------------------------------|----------|-------------------|-----------|-------------------------|-------|
| | Leadership as a fundamental determinant of business ethics Organizational culture and climate as determinants of business ethics | | | | | | |
| - | | nical organizational culture | - | | | | |
| | - | - | | | | | |
| The fole of ledder | snip in | creating ethical organizati | onui cu | iture ana ciimai | le | | |
| IMPACT OF BUSINES | SS ETHI | CS ON PERFORMANCE | | | | | |
| Defining the conc | ept of s | success | | | | | |
| | | sustainability in relation to | o ethics | | | | |
| - | - | ormance – Model of busin | | ellence | | | |
| | | | | | | | |
| IMPLEMENTATION | OF BUS | INESS ETHICS INTO ENTER | PRISE N | IANAGEMENT S | SYSTEM | S | |
| Program and imp | lement | ation model of business et | hics | | | | |
| | | Indamental guidelines for a | | manaaement | | | |
| | - | lards - ethics, DEI and socio | | - | ç | | |
| | | ethics into management s | | | 0 | | |
| - | | company ready for the imp | - | | and con | nliance programs? | |
| | | | iennent | | | independent | tacks |
| | | | | 🖂 lect | ures | | |
| | | | | 🗌 sen | ninars | multimedia a | na |
| | | | | and wo | rkshops | network | |
| 1.5. Types of to | eachind | 7 | | 🖂 exei | rcises | laboratory | |
| | - | | | dist | ance | mentoring wo | ork |
| | | | | educati | | the rest | |
| | | | | | d work | | |
| | | | | | | _ | |
| 1.6. Obligation | | | | | | | |
| The obligations of s | tudent | s are prescribed in detail i | n the S | tatute, the Rule | es of Stu | idy and the Instruction | ons |
| on Student Obligati | ions. Th | he key obligations of stude | ents are | 2: | | | |
| ATTENDANCE AT CL | ASSES: | students have an obligat | ion to a | ittend classes, a | actively | monitor lectures and | d |
| exercises, and parti | cipate | constructively in classes, c | ind to d | cquire the righ | t to sit | for the exam, it is | |
| necessary to attend classes in the percentages prescribed by the Study Regulations. For each student, his | | | | | | | |
| attendance at classes is recorded through the Infoeduk digital attendance system. The minimum | | | | | | | |
| obligations are: | | | | | | | |
| • Full-time students must attend at least 70% of the total number of hours of classes to exercise the right | | | | | | | |
| to sign. | | | | | | | |
| Part-time students must attend at least 50% of the total number of hours of classes to exercise the right | | | | | | | |
| to sign. | | | | | | | |
| EXAMINATION: to obtain a positive grade in the subject, it is necessary to obtain at least 54 points from | | | | | | | |
| the subject, but also at least 50% points for each learning outcome. The method of taking the exam is | | | | | | | |
| described in more detail in the section Assessment and evaluation of students' work during classes and on | | | | | | | |
| the final exam. | | | | | | | |
| LESSON ACTIVITY: Present historical and theoretical assumptions of different approaches to business and | | | | | | | |
| | | | | | | | |
| managerial ethics | | | | | | | |
| 1.7. Monitoring of students' work (add X next to the appropriate form of monitoring) | | | | | | | |
| | | | | Seminar | | Experimental | |
| Class attendance | Х | Class activity | Х | work | | work | |
| | | | | | | | |

| Written exam | Х | Oral exam | | Essay | Research | |
|--|--|--|---------------------|---|-----------------------------|---------|
| Project | х | Continuous verification of knowledge | х | Report | Practical work | |
| Portfolio | | | | | | |
| 1.8. Assessme | ent and | evaluation of student work | during | classes and at t | he final exam | |
| | | ation of students' work du of the EFFECTUS University | - | sses and at the f | inal exam is carried out ba | sed on |
| In order to im (interim exam | prove s s and a | tudents' progress in classe ctivity in classes), project and master the course ma | es, lect and ex | kam are conduct | | - |
| The total num | ber of p | oints is distributed through | the fo | llowing activities | : | |
| Assessment St | ructure | and Student Engagement | | | | |
| | | sists of class attendance, w is 6, with different elemer | | | | ct. The |
| Class Attendance | | | | | | |
| Student A | ctivity: F nt Meth | es Covered: 1 - 6 Participation in lectures and od: Attendance record 0 | d exerc | ises | | |
| • ECTS Cred | ite: 7 E | | | | | |
| Learning C N | Dutcome Aidterm | es Covered: Exam 1 (ΜΙ1): Learning οι Exam 2 (ΜΙ2): Learning οι | | | | |
| • Student A • N | ctivity: \ Al1: Esso | Written exam with various ay-style questions on a give ividual practical tasks (lear | types o en topio | f questions, inclu c (learning outco | mes 1, 2, and 3) | |
| Assessment Method: Midterm Exam 1: Maximum 48 points (16 points per learning outcome) Midterm Exam 2: Maximum 32 points (16 points per learning outcome) | | | | | | |
| Total Poss | ible Sco | re: 80 points | | | | |
| Class Participation | | | | | | |
| • ECTS Cred | its: 0.5 | | | | | |
| | Learning Outcomes Covered: 1 | | | | | |
| 0 <i>P</i> | Student Activity: Presenting historical and theoretical foundations of different approaches to business and managerial ethics | | | | | |
| Assessment Method: Maximum 4 points Total Possible Score: 4 points | | | | | | |

Final Project

- ECTS Credits: 1
- Learning Outcomes Covered: 6
- Student Activity:
 - Preparation, development, and presentation of a project assignment that evaluates the practical application of business ethics knowledge and skills
- Assessment Method: Maximum 16 points
- Total Possible Score: 16 points

Total ECTS and Grading Distribution

- Total ECTS Credits: 6
- Overall Maximum Score: 100 points

*FINAL EXAM - a student who, during the continuous assessment of knowledge, did not meet the requirements for passing the exam (achieved a total of at least 54 points in the course and met the lower point threshold for acceptance of each learning outcome, i.e. a minimum of 50% points for each learning outcome), can take the learning outcome of the course in the final exam. On the final exam, it is possible to get a maximum of 96 points (100 – class activity 4 points = 96 points). The student can get additional points on the Challenge learning outcome.

In the Ethics in Business and Management subject, the following assessment methods are used to check students' knowledge, i.e. the level of adoption of learning outcomes:

- Exam in the form of an essay on a given topic (outcomes 1, 2 and 3): essay-type questions check the adoption of theoretical concepts related to ethical business and management: historical and theoretical settings of different approaches to business and managerial ethics, goals and basic standards of business ethics, moral business and social responsibility, and individual ethical principles in the business decision-making process.

- Individual practical tasks (outcomes 4 and 5) and team project (outcome 6): 1) tasks check the ability to apply critical thinking in connecting theoretical knowledge and practical application of basic ethical principles in business decision-making and action; 2) the project verifies the practical application of knowledge, understanding and skills of implementing business ethics in business management systems in the given field of application. The project must be submitted before the exam date.

| NAME OF THE LEARNING OUTCOME | INTERMEDIATE EXAM/EXAM | CLASS ACTIVITY | PROJECT | ΤΟΤΑΙ |
|------------------------------------|---------------------------|----------------|---------|-------|
| OUTCOME 1 | 16 | 4 | 0 | 20 |
| OUTCOME 2 | 16 | 0 | 0 | 16 |
| OUTCOME 3 | 16 | 0 | 0 | 16 |
| OUTCOME 4 | 16 | 0 | 0 | 16 |
| OUTCOME 5 | 16 | 0 | 0 | 16 |
| OUTCOME 6 | 0 | 0 | 16 | 16 |
| TOTAL | 80 | 4 | 16 | 100 |

ASSESSMENT:

To achieve a positive grade in the course, the student must cumulatively fulfill two conditions: achieve a total of at least 54 (fifty-four) points in the course and meet the lower point threshold for acceptance of each individual learning outcome, which is 50% of the total points of the learning outcome.

Grades are calculated based on the following distribution of points:

| NUMBER POINTS | OF | GRADE |
|------------------|----|------------------|
| 0,00 – 53,90 | | Unsufficient (1) |
| 54,00 - 64,90 | | Sufficient (2) |
| 65,00 – 79,90 | | Good (3) |
| 80,00 – 89,90 | | Very Good (4) |
| 90,00 i više | | Excellent (5) |

The assessment is carried out in a transparent way by collecting points. The subject is evaluated with 100.00 points (with the possibility of obtaining an additional 8 points on the Challenge learning outcome).

CHALLENGE LEARNING OUTCOME - the student through the Challenge learning outcome has the opportunity to obtain an additional maximum of 8 points; the student independently chooses one of the activities proposed in the first lesson, and has the option to independently propose an activity with which he wants to increase the number of points and, with the consent of the subject holder, achieves them according to the criteria of the subject. The points for the Challenge learning outcome are not distributed according to the learning outcomes, but the achieved number constitutes an additional number of points to the total number of points achieved according to the learning outcomes.

Before taking the final written exam, each student must meet the prescribed conditions, which primarily means that they have attended the % of classes determined by the Study Regulations and that they have received an electronically coded permit to take the exam.

1.9. Mandatory literature and the number of copies in relation to the number of students currently attending classes in the course

| Title | Number of copies | Number of students | | | |
|---|---------------------|--------------------|--|--|--|
| Vig, S. (2023) Business Ethics. CODUPO d.o.o., Zagreb, second amended edition | 50 | 50 | | | |
| 1.10. Supplementary literature | | | | | |
| Bebek, Borna; Kolumbić, Antun (2005). Business ethics. Zagreb: Sinergija publishing house | | | | | |

Pupavac, D. (2020) BUSINESS ETHICS, 2nd edition, Zagreb: Veleri

Ghillyer, A. (2020) Business Ethics Now, 6th Edition, McGraw Hill

Crane, A., Matten, D., Glozer, S., Spence, L. (2019) Business Ethics: Managing Corporate Citizenship and Sustainability in the Age of Globalization, 5th Edition, Oxford University Press

Crane, A., McWilliams, A., Matten, D., Moon, J., Siegel, D.S. (eds.) (2009) The Oxford Handbook of Corporate Social Responsibility, Oxford University Press

1.11. Methods of quality monitoring that ensure the acquisition of output knowledge, skills and competences

• Statistical processing and analysis of exam results (checking for Gaussian curve/normal distribution of success, comparing and tracking exam results across different cohorts, analyzing understanding of individual modules/questions on the exam, etc.),

• Conducting surveys among students,

• Evaluation and self-assessment of instructors,

• Achieved results and level of knowledge demonstrated during the preparation and defense of the final thesis (for students who choose a thesis in this subject),

• Analysis of quality center manager reports,

• Feedback from graduates on the usefulness of the content of this subject in their professional activities.